



# Terms and Conditions

## Camp Wellbeing Terms and Conditions:

- ▶ Booking are only accepted via email to [info@campwellbeing.com](mailto:info@campwellbeing.com) and on the [Camp Wellbeing Registration Form](#).
- ▶ All bookings are taken on a first in, first served basis - sorry we do not take tentative or "pencil-in" bookings.
- ▶ Booking are confirmed once your credit card has been charged.
- ▶ No refunds are possible once registered, however you may give your spot on camp to another person if your plans change and you can no longer attend camp. If camp becomes full after you have cancelled, you may attend a future camp instead.
- ▶ Camp Wellbeing is not a suitable proxy for Organisational Wellbeing Retreats as personal or team development. As such no more than two employees from the same organisation are permitted at any one Camp. If your organisation is interested in an Organisational Wellbeing Retreat, please email [info@campwellbeing.com](mailto:info@campwellbeing.com)
- ▶ Pre-camp online wellbeing assessments are important for informing the structure of the camp workshops. You agree to take part in an online wellbeing assessment in the period 7 days before camp starts.
- ▶ Special dietary requirements must be identified on the Camp Wellbeing Registration Form, otherwise there is no guarantee that the Camp Director can provide these at late notice.
- ▶ Any charges incurred for extra cleaning, loss of lodge or AUT property, damages (e.g. graffiti) or false fire alarms (e.g. alarm tampering) will be charged to the camper responsible and payable within 7 days of date of invoice. Any unpaid balance after 14 days overdue will incur a penalty of 20%pa. This applies to these additional charges as per the stated terms. In addition, after 3 months any unpaid invoices will be passed on for debt collection, all costs relating to debt recovery will be payable by the camper including legal fees.
- ▶ Camp Wellbeing is not intended as a mental health service, and no registered psychologists or mental health workers are in attendance - it is an educational experience. As such, any information related to Camp Wellbeing in any way should not be used to replace the advice of a qualified mental health professional. If you are experiencing significant psychological difficulties you should contact your doctor or a qualified mental health professional instead. You agree in attending Camp Wellbeing that you are not suffering from any mental health issues.
- ▶ All materials are copyright Camp Wellbeing and will not be reproduced or shared with non-campers.
- ▶ You agree to respect the privacy and wellbeing of other campers, and camp staff, at all times.
- ▶ Camp arrival time is 6:30pm on the Friday before camp at AUT Lodge. If you are arriving at a time different to this, please let the Camp Director know.
- ▶ No visitors are permitted during camp without the approval of the Camp Director first.